Minor/slight Damage Waiver policy

We recommend all our clients take out an “minor/slight damage waiver “when they hire from us has this will give you a source of protection against items being minor/slight damaged while in your care and at your event, this could save you from paying any extra charges if minor/slight damages did occur.

This is a mandatory service that My Event Hire offer, if you’re booking your products online or doing a in person or over the phone/email request the minor/slight damage waiver option will automatically be added to your quote.

Minor/slight damage waiver will cover your hired products from minor/slight damage that could occur during the normal use of a hire period. Please take note of the below and see an example below.

E.g., Let’s say a customer wanted to hire 200 White Chiavari Chairs, and a guest had a few to many drinks and fell off the chair and knocked their beer over the chairs and ripped the seat pad, this cover would cover damages like this.. it would also cover….

- Permanent Stains, Rips to fabric, and scratches etc to the chairs

Please note it does NOT cover the following.

- Items that have been left or used outside and got damaged due to weather. *unless it’s an outside item stated by my event hire.
- Items that are deemed to have not been used in a correct way or manner by My Event Hire.
- Dance floors that have been laid on a unlevel floor, or have had any form of liquid used or dropped on them or within 2 mtrs of them. Or by not having a protected surge protector plugged in at the time of use.
- It does not cover missing or broken items.
- Items that are not strapped or protected during transit that get damaged in any way *dry hire customers only

How much does it cost? it’s not as expensive as it seems, and the current rate is 3% of the products value.

E.g., Let’s say the 200 White Chiavari Chairs are £3 each to hire 200 x £3 = £600 divide by 100 = £6.00 x 3 = £8.00 so £18.00 is the price you would pay to cover the 200 chairs if the damages were to happen. A small price to pay really.